

e-mitra+

ई-मित्र प्लस

India's first 'Self Service ATMs' at all gram panchayats and urban area for human-less service delivery.
14891 + machine installed for delivering 70+ services with payment facility through cash, credit/debit card and bank account.
Awarded "BEST TECHNOLOGY INNOVATION" in Business World Digital Transformation Award 2018



eMitra+ machine also facilitates Video Conferencing for-

- Interaction with Government officials
- Regular information dissemination and training on various schemes and services

Department of information Technology & Communication
Government of Rajasthan
Contact : +91-141-2221424, 2221425
181 | helpdesk.emitra@rajasthan.gov.in



सत्यमेव जयते
Government of Rajasthan



e-mitra™

Largest Network of e-Service Delivery



**Transparent & Responsive
Governance for all**

Department of Information Technology & Communication (DOIT&C)
Government of Rajasthan
Contact : 91 (141) 2224855, 5153225, Website : doitc.rajasthan.gov.in



Ensuring service delivery till the last mile, a multi-modal service delivery platform offering wide range of services to the resident's close to their doorsteps

- Website of the Week May, 2011 by GOI
- eIndia 2012 Public Choice Award
- eIndia 2013 of G2C Services
- Skoch Platinum Award 2017
- Best Digital Transformation Award 2018
- National Award for Outstanding Performance in Citizen Centric Service Delivery
- Many More Awards

WEB PORTAL
emitra@rajasthan.gov.in

Awards

MOBILE APP
Available in Window, iOS & Android versions

e-Mitra@Home

e-Mitra@Home
(Doorstep Delivery service)
Certificates delivered at home like Marriage, Birth, Caste, Death, Bonafide

e-Mitra Plus
'Self Service ATMs'
at all gram panchayats for human-less service delivery

85000+ kiosks with 500+ front end services delivery points for various Government Departments & Organization.

- Intergrated with Banks, Mobile Wallets, Credit / Debit Cards.
- Intergrated with meta data sets like Jan Aadhar, Aadhar, Voter ID, Ration, Driving Licences, Water and Electricity bill, RBSC 10th & 12th marksheet, Caste, Birth, Bonafide and marriage certificates, Jambandi etc. to curtail the requirements of supporting documents sought with application forms of various G2C services.

e-Mitra Services

(Intergrated, unified & centralised service delivery platform)

APPLICATION OVERVIEW

- Jan Aadhar Enrolment
- Mukhya Mantri Chiranjeevi Swasthya Bima Yojana
- Caste, Birth, Bonafide and Marriage Certificates
- Voter Id, Driving License, PAN Card etc.
- Digitized Ration Card Services.
- Copy of Land Records (Jamabandi)
- Digitally Signed Certificates
- Submission of online college / recruitment application forms.

UTILITIES

- Utility Bill Payments (Electricity, Water etc)
- Pre-paid services, Mobile Recharge, Insurance Premium etc.
- Payment of College Fees
- Submission of Grievances / Inforamtion Retrieval

VIDEO CONFERENCING

- Grievance Redressal
- Live demonstration of various service transaction
- IEC for various Govt. schemes and benefits
- Training to Kiosk holders & other projects stakeholders
- Broadcast/ Webcast Govt, Programmes

BANKING

- Cash Withdrawl
- AePs services
- Money Transfer
- Cash Deposit

CONSULTANCY

- Income Tax Return Filling
- Medical Consultancy

E-COMMERCE

- E-Bazar
- MMTc
- Ujala Scheme (EESL)